Table 1: Header Record Description

Variable Description	Field Position	Value Labels
Measurement Year	1-4	2005
Data File Type	5-6	AM = Adult Member
NCQA Healthcare Organization ID	7-10	Enter the Organization ID supplied for this plan by NCQA for the organization name indicated below
Healthcare Organization Name	11-70	Enter organization name supplied by health plan (60 characters)
Product Line	71	1 = Commercial
Product	72	1 = HMO 2 = POS 3 = PPO 4 = HMO/POS Combined 5 = Other[1] 8 = Fee For Service[2]
NCQA Submission ID	73-80	Enter the Submission ID supplied for this plan by NCQA
NCQA Special Purpose ID 1	81-88	NCQA will supply Special Purpose ID number if necessary
NCQA Special Purpose ID 2	89-96	NCQA will supply Special Purpose ID number if necessary
Vendor Organization Name	97-126	(30 characters)
Vendor Contact First Name	127-136	(10 characters)
Vendor Contact Last Name	137-166	(30 characters)
Vendor Contact Phone Number	167-178	xxx xxx-xxxx
Survey Methodology	179	1 = Standard HEDIS Mail-only methodology 2 = Standard HEDIS Mixed methodology 3 = Pre-approved alternative survey methodology (Mail-only methodology) 4 = Pre-approved alternative survey methodology (Mixed methodology) 5 = Pre-approved enhanced survey methodology (Mail-only methodology) 6 = Pre-approved enhanced survey methodology (Mixed methodology) 7 = Pre-approved Standard Internet Protocol Enhancement (Mail-only methodology) 8 = Pre-approved Standard Internet Protocol Enhancement (Mixed methodology)
Sample Frame Size	180-187	Total number of members included in the sample frame received from the health plan

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[1] NCQA will process submissions coded with this value and will calculate results. However, results are not eligible for reporting as *HEDIS*.
[2] NCQA will process submissions coded with this value and will calculate results. However, results are not eligible for reporting as *HEDIS*.

Variable Description	Field Position	Value Labels
Eligible Population Size	188-195	The total number of MCO members who meet the *Eligible Population* criteria for the measure. The survey vendor obtains this variable from the health plan.
Total enrollment as of the date the sample frame is generated[3]	196-204	The total number of MCO members enrolled in the health plan (total number of covered lives) as of the date the sample frame is generated. The vendor obtains this variable from the health plan.
Did the MCO oversample? Oversampling rationale.	205	1 = Yes, the MCO oversampled in order to eliminate disenrollees at a later date 2 = Yes, the MCO oversampled in order to achieve a higher number of complete surveys 3 = Yes, the MCO oversampled to eliminate disenrollees AND to achieve a higher number of complete surveys 4 = No, the MCO did not oversample
Oversampling Rate	206-208	005, 010, 015, 020, 025, or 030 (code as 000 if MCO did not oversample) Oversampling rates larger than 30% must be pre-approved by NCQA and must be in increments of 5%.
Final Sample Size	209-212	Enter the Final Sample Size (FSS). For MCOs that do not oversample the FSS is generally equal to the Required Sample Size (RSS). For MCOs that oversample the FSS is generally equal to the RSS + Oversample. NCQA provides a list of valid FSSs in HEDIS Volume 3. Vendors may only deviate from the valid FSSs if an MCO does not have enough eligible members to use a valid FSS.
Final Sample Size Discrepancy Flag	213	1 = FSS is a valid FSS as described in HEDIS Volume 3. 2 = FSS is not a valid FSS. The MCO did not have enough eligible members to use a valid FSS. 3 = FSS is not a valid FSS. The submission is a *combined* submission. The vendor generated the combined submission from two or more sets of HEDIS survey results collected by the MCO.

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[3] This variable is not required for NCQA submissions.

Variable Description	Field Position	Value Labels
Total Response Rate	214-221	Num(8.6) (x.xxxxxx; 8 spaces total, 6 decimal places) Definition: Response Rate = Completed Interviews / (Entire Random Sample – Ineligibles) Formula: Response Rate = $(M10 + T10 + I10) / (Final\ Sample\ Size - (M20 + T20 + M21 + T21 + I21 + M22 + T22 + M24 + T24))$
Is the MCO submitting results for the Flu Shots for Adults Ages 50–64 measure?	222	1 = Yes 2 = No
Is the MCO submitting results for the Medical Assistance with Smoking Cessation measure?	223	1 = Yes 2 = No
Number of Supplemental Questions Added by the Vendor	224-225	Indicate number of questions added, zero fill if less than 10
Vendor Special Purpose ID 1	226-233	Vendors may use this field for their own purpose
Vendor Special Purpose ID 2	234-241	Vendors may use this field for their own purpose

Table 2: Member-Level Record Description

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
Record ID	1-4	Unique record ID	
Disposition of Survey	5-7	M10, T10 or I10 = complete and valid survey M20 or T20 = ineligible: deceased M21, T21 or I21 = ineligible: does not meet *Eligible Population* criteria M22 or T22 = ineligible: language barrier M23 = non-response: bad address T23 = non-response: bad address AND non-working/unlisted phone number or member is unknown at the dialed phone number M24 or T24 = ineligible: mentally or physically incapacitated M31, T31 or I31 = non-response: break-off (member provided some responses but the survey does not meet criteria for "complete") M32 or T32 = non-response: refusal M33 or T33 = non-response: after maximum attempts Where: M = mail; T = telephone; I = Internet	
Survey Round	8-9	M1 = first mailing M2 = second mailing M3 = third mailing M4 = fourth mailing T1 = first telephone attempt T2 = second telephone attempt T3 = third telephone attempt MT = partially completed by mail and converted to complete by telephone I1 = completed via Internet IT = partially completed via Internet and converted to complete by telephone NC = not completed (use for members with disposition codes NOT equal to M10, T10 or I10)	
Survey Language	10	1 = English 2 = Spanish 3 = Not applicable (use for members with disposition codes NOT equal to M10, T10, I10, M31, T31, or I31)	

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
Member Gender	11	1 = Male 2 = Female 9 = Missing	
Member Year of Birth[4]	12-15	yyyy = Year of Birth 9999 = Missing	
City of Member[5]	16-45	(30 characters)	
State of Member	46-47	Two character state abbreviation (e.g., AL)	
9-digit Zip Code[6]	48-56	9 digits (no hyphen)	
Flu Shots for Adults Ages 50–64 Eligibility Flag	57	1 = Eligible 2 = Ineligible 3 = Not Report	
Did the MCO provide an address for this member in the sample frame?	58	1 = Yes 2 = No	
Did the MCO provide a phone number for this member in the sample frame?	59	1 = Yes 2 = No (For blank or non-dialable numbers, code 2)	
1. Our records show that you are now in {Health Plan Name}. Is that right?	60	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	
3. How many months or years <u>in a row</u> have you been in this health plan?	61	1 = Less than 1 year 2 = At least 1 year but less than 2 years 3 = At least 2 years but less than 5 years 4 = 5 or more years 8 = Multiple mark 9 = Missing	
4. A <u>personal doctor or nurse</u> is the health provider who knows you best. This can be a general doctor, a specialist doctor, a nurse practitioner, or a physician assistant. Do you have one person you think of as your personal doctor or nurse?	62	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	

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[4] The survey vendor must include this variable in the submission. However, effective with HEDIS 2005, this variable will be stripped from the validated member-level data file that is returned to the survey vendor and MCO.

[5] The survey vendor must include this variable in the submission. However, effective with HEDIS 2005, this variable will be stripped from the validated member-level data file that is returned to the survey vendor and MCO.

[6] This variable is not required for NCQA submissions. The vendor may include this variable in the submission and it will be stripped from the validated member-level data file that is returned to the survey vendor and MCO.

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
5. Using <u>any number from 0 to 10</u>, where 0 is the worst personal doctor or nurse possible and 10 is the best personal doctor or nurse possible, what number would you use to rate your personal doctor or nurse?	63-64	00 = 0 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 77 = Appropriately skipped 88 = Multiple mark 99 = Missing	Doctor Rating Item
6. Did you have the same personal doctor or nurse <u>before</u> you joined this health plan?	65	1 = Yes 2 = No 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	
7. Since you joined your health plan, how much of a problem, if any, was it to get a personal doctor or nurse you are happy with?	66	1 = A big problem 2 = A small problem 3 = Not a problem 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Getting Needed Care Composite Item
8. <u>Specialists</u> are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and others who specialize in one area of health care. In the last 12 months, did you or a doctor think you needed to see a specialist?	67	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	
9. In the last 12 months, how much of a problem, if any, was it to see a specialist that you needed to see?	68	1 = A big problem 2 = A small problem 3 = Not a problem 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Getting Needed Care Composite Item
10. In the last 12 months, did you see a specialist?	69	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
11. We want to know your rating of the <u>specialist you saw most often</u> in the last 12 months. Using <u>any number from 0 to 10</u>, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate the specialist?	70-71	00 = 0 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 77 = Appropriately skipped 88 = Multiple mark 99 = Missing	Specialist Rating Item
12. In the last 12 months, was the specialist you saw most often the same doctor as your personal doctor?	72	1 = Yes 2 = No 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	
13. In the last 12 months, did you call a doctor's office or clinic <u>during regular office hours</u> to get help or advice <u>for yourself</u>?	73	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	
14. In the last 12 months, when you called during regular office hours, how often did you <u>get</u> the help or advice you <u>needed</u>?	74	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Getting Care Quickly Composite Item
15. In the last 12 months, did you have an illness, injury, or condition that <u>needed care right away</u> in a clinic, emergency room, or doctor's office?	75	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	
16. In the last 12 months, when you <u>needed care right away</u> for an illness, injury, or condition, how often did you get care as soon as you wanted?	76	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Getting Care Quickly Composite Item

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
HEDIS 1			
17. In the last 12 months, when you <u>needed care right away</u> for an illness, injury, or condition, how long did you usually have to wait between trying to get care and actually seeing a provider?	77-78	01 = Same day 02 = 1 day 03 = 2 days 04 = 3 days 05 = 4-7 days 06 = 8-14 days 07 = 15 days or longer 77 = Appropriately skipped 88 = Multiple mark 99 = Missing ***Enter blank or space if question not asked***	
18. A <u>health provider</u> could be a general doctor, a specialist doctor, a nurse practitioner, a physician assistant, a nurse, or anyone else you would see for health care. In the last 12 months, not counting the times you needed health care right away, did you make any <u>appointments</u> with a doctor or other health provider for health care?	79	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	
19. In the last 12 months, not counting the times you needed health care right away, how often did you get an appointment for health care as soon as you wanted?	80	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Getting Care Quickly Composite Item
HEDIS 2			
20. In the last 12 months, not counting the times you needed health care right away, how many <u>days</u> did you usually have to wait between making an <u>appointment</u> and actually <u>seeing a provider</u>?	81-82	01 = Same day 02 = 1 day 03 = 2-3 days 04 = 4-7 days 05 = 8-14 days 06 = 15-30 days 07 = 31 days or longer 77 = Appropriately skipped 88 = Multiple mark 99 = Missing ***Enter blank or space if question not asked***	

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
21. In the last 12 months, how many times did you go to an <u>emergency room</u> to get care for yourself?	83	0 = None 1 = 1 2 = 2 3 = 3 4 = 4 5 = 5 to 9 6 = 10 or more 8 = Multiple mark 9 = Missing	
22. In the last 12 months (not counting the times you went to an emergency room), how many times did you go to a <u>doctor's office or clinic</u> to get care for yourself?	84	0 = None 1 = 1 2 = 2 3 = 3 4 = 4 5 = 5 to 9 6 = 10 or more 8 = Multiple mark 9 = Missing	
23. In the last 12 months, did you or a doctor believe you needed any care, tests, or treatment?	85	1 = Yes 2 = No 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	
24. In the last 12 months, how much of a problem, if any, was it to get the care, tests, or treatment you or a doctor believed necessary?	86	1 = A big problem 2 = A small problem 3 = Not a problem 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Getting Needed Care Composite Item
25. In the last 12 months, did you need approval from your health plan for any care, tests, or treatment?	87	1 = Yes 2 = No 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	
26. In the last 12 months, how much of a problem, if any, were delays in health care while you waited for approval from your health plan?	88	1 = A big problem 2 = A small problem 3 = Not a problem 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Getting Needed Care Composite Item
27. In the last 12 months, how often were you taken to the exam room <u>within 15 minutes</u> of your appointment?	89	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Getting Care Quickly Composite Item

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
28. In the last 12 months, how often did office staff at a doctor's office or clinic treat you with <u>courtesy and respect</u>?	90	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Courteous & Helpful Office Staff Composite Item
29. In the last 12 months, how often were office staff at a doctor's office or clinic as <u>helpful</u> as you thought they should be?	91	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Courteous & Helpful Office Staff Composite Item
30. In the last 12 months, how often did doctors or other health providers <u>listen carefully to you</u>?	92	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Doctors Who Communicate Well Composite Item
31. In the last 12 months, how often did doctors or other health providers <u>explain things</u> in a way you could understand?	93	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Doctors Who Communicate Well Composite Item
32. In the last 12 months, how often did doctors or other health providers show <u>respect for what you had to say</u>?	94	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Doctors Who Communicate Well Composite Item
33. In the last 12 months, how often did doctors or other health providers <u>spend enough time</u> with you?	95	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Doctors Who Communicate Well Composite Item

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
34. Using <u>any number from 0 to 10</u>, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 12 months?	96-97	00 = 0 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 77 = Appropriately skipped 88 = Multiple mark 99 = Missing	Health Care Rating Item
HEDIS 3			
35. Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you. In the last 12 months, did you or anyone else <u>send in any claims</u> to your health plan?	98	1 = Yes 2 = No 3 = Don't know 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	
HEDIS 4			
36. In the last 12 months, how often did your health plan handle your claims <u>in a reasonable time</u>?	99	1 = Never 2 = Sometimes 3 = Usually 4 = Always 5 = Don't know 7 = Appropriately skipped 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	
HEDIS 5			
37. In the last 12 months, how often did your health plan handle your claims <u>correctly</u>?	100	1 = Never 2 = Sometimes 3 = Usually 4 = Always 5 = Don't know 7 = Appropriately skipped 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
HEDIS 6			
38. In the last 12 months, before you went for care, how often did your health plan <u>make it clear how much you would have to pay</u>?	101	1 = Never 2 = Sometimes 3 = Usually 4 = Always 5 = Don't know 7 = Appropriately skipped 8 = Multiple mark 9 = Missing ***Enter blank or space if question not asked***	
39. In the last 12 months, did you look for any <u>information</u> about how your health plan works <u>in written material or on the Internet</u>?	102	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	
40. In the last 12 months, how much of a problem, if any, was it to find or understand this information?	103	1 = A big problem 2 = A small problem 3 = Not a problem 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Customer Service Composite Item
41. In the last 12 months, did you call your health plan's <u>customer service</u> to get information or help?	104	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	
42. In the last 12 months, how much of a problem, if any, was it to get the help you needed when you called your health plan's customer service?	105	1 = A big problem 2 = A small problem 3 = Not a problem 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Customer Service Composite Item
HEDIS 7			
43. In the last 12 months, have you called or written your health plan with a complaint or problem?	106	1 = Yes 2 = No 8 = Multiple mark 9 = Missing ***Enter blank or space if question not asked***	
HEDIS 8			
44. How long did it take for the health plan to <u>resolve</u> your complaint?	107	1 = Same day 2 = 2-7 days 3 = 8-14 days 4 = 15-21 days 5 = More than 21 days 6 = I am still waiting for it to be settled 7 = Appropriately skipped 8 = Multiple mark 9 = Missing ***Enter blank or space if question not asked***	

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
HEDIS 9			
45. Was your <u>complaint or problem</u> settled to your satisfaction?	108	1 = Yes 2 = No 7 = Appropriately skipped 8 = Multiple mark 9 = Missing ***Enter blank or space if question not asked***	
HEDIS 10			
46. How long have you been waiting for your health plan to <u>resolve</u> your complaint?	109	1 = 1-7 days 2 = 8-14 days 3 = 15-21 days 4 = More than 21 days 7 = Appropriately skipped 8 = Multiple mark 9 = Missing ***Enter blank or space if question not asked***	
47. In the last 12 months, did you have to fill out any paperwork for your health plan?	110	1 = Yes 2 = No 8 = Multiple mark 9 = Missing	
48. In the last 12 months, how much of a problem, if any, did you have with paperwork for your health plan?	111	1 = A big problem 2 = A small problem 3 = Not a problem 7 = Appropriately skipped 8 = Multiple mark 9 = Missing	Customer Service Composite Item
49. Using <u>any number from 0 to 10</u>, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?	112-113	00 = 0 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 88 = Multiple mark 99 = Missing	Health Plan Rating Item
50. In general, how would you rate <u>your overall health</u> now?	114	1 = Excellent 2 = Very good 3 = Good 4 = Fair 5 = Poor 8 = Multiple mark 9 = Missing	Case Mix Item

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
HEDIS 11 51. Have you had a flu shot since September 1, 2005?	115	1 = Yes 2 = No 3 = Don't know 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	
NCQA dropped question effective HEDIS 2005. NCBD will accept but will not report this item. **HEDIS 12** 　Have you ever <u>smoked</u> at least 100 cigarettes in your entire life?	116	1 = Yes 2 = No 3 = Don't know 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	
HEDIS 13 52. Do you now smoke cigarettes every day, some days, or not at all?	117	1 = Every day 2 = Some days 3 = Not at all 4 = Don't know 7 = Appropriately skipped 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	
NCQA dropped question effective HEDIS 2005. NCBD will accept but will not report this item. **HEDIS 14** 　How long has it been since you <u>quit smoking</u> cigarettes?	118	1 = 12 months or less 2 = More than 12 months 3 = Don't know 7 = Appropriately skipped 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
HEDIS 15			
53. In the last 12 months, on how many visits were you <u>advised to quit</u> smoking by a doctor or other health provider in your plan?	119	0 = None 1 = 1 visit 2 = 2 to 4 visits 3 = 5 to 9 visits 4 = 10 or more visits 5 = I had no visits in the last 12 months 7 = Appropriately skipped 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	
HEDIS 16			
54. On how many visits was medication recommended or discussed to assist you with quitting smoking (for example: nicotine gum, patch, nasal spray, inhaler, prescription medication)?	120	0 = None 1 = 1 visit 2 = 2 to 4 visits 3 = 5 to 9 visits 4 = 10 or more visits 5 = I had no visits in the last 12 months 7 = Appropriately skipped 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	
HEDIS 17			
55. On how many visits did your doctor or health provider recommend or discuss methods and strategies (other than medication) to assist you with quitting smoking?	121	0 = None 1 = 1 visit 2 = 2 to 4 visits 3 = 5 to 9 visits 4 = 10 or more visits 5 = I had no visits in the last 12 months 7 = Appropriately skipped 8 = Multiple mark 9 = Missing *Enter blank or space if question not asked*	
56. What is your age now?	122	1 = 18 to 24 2 = 25 to 34 3 = 35 to 44 4 = 45 to 54 5 = 55 to 64 6 = 65 to 74 7 = 75 or older 8 = Multiple mark 9 = Missing	Case Mix Item
57. Are you male or female?	123	1 = Male 2 = Female 8 = Multiple mark 9 = Missing	Case Mix Item

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
58. What is the highest grade or level of school that you have <u>completed</u>?	124	1 = 8th grade or less 2 = Some high school, but did not graduate 3 = High school graduate or GED 4 = Some college or 2-year degree 5 = 4-year college graduate 6 = More than 4-year college degree 8 = Multiple mark 9 = Missing	Case Mix Item
59. Are you of Hispanic or Latino origin or descent?	125	1 = Yes, Hispanic or Latino 2 = No, not Hispanic or Latino 8 = Multiple mark 9 = Missing	
60. What is your race? Please mark one or more.	126	0 = Respondent did not check "White" 1 = Respondent checked "White"	Case Mix Item
	127	0 = Respondent did not check "Black or African-American" 1 = Respondent checked "Black or African-American"	Case Mix Item
	128	0 = Respondent did not check "Asian" 1 = Respondent checked "Asian"	Case Mix Item
	129	0 = Respondent did not check "Native Hawaiian or other Pacific Islander" 1 = Respondent checked "Native Hawaiian or other Pacific Islander"	Case Mix Item
	130	0 = Respondent did not check "American Indian or Alaska Native" 1 = Respondent checked "American Indian or Alaska Native"	Case Mix Item
	131	0 = Respondent did not check "Other" 1 = Respondent checked "Other"	Case Mix Item
61. Did someone help you complete this survey?	132	1 = Yes 2 = No 7 = Appropriately skipped (this value is valid only for surveys conducted by telephone) 8 = Multiple mark 9 = Missing	

Variable Description	Field Position	Value Labels	CAHPS Composite / Case Mix
62. How did that person help you? Check all that apply.	133	0 = Respondent did not check "Read the questions to me" 1 = Respondent checked "Read the questions to me" 7 = Appropriately skipped	
	134	0 = Respondent did not check "Wrote down the answers I gave" 1 = Respondent checked "Wrote down the answers I gave" 7 = Appropriately skipped	
	135	0 = Respondent did not check "Answered the questions for me" 1 = Respondent checked "Answered the questions for me" 7 = Appropriately skipped	
	136	0 = Respondent did not check "Translated the questions into my language" 1 = Respondent checked "Translated the questions into my language" 7 = Appropriately skipped	
	137	0 = Respondent did not check "Helped in some other way" 1 = Respondent checked "Helped in some other way" 7 = Appropriately skipped	